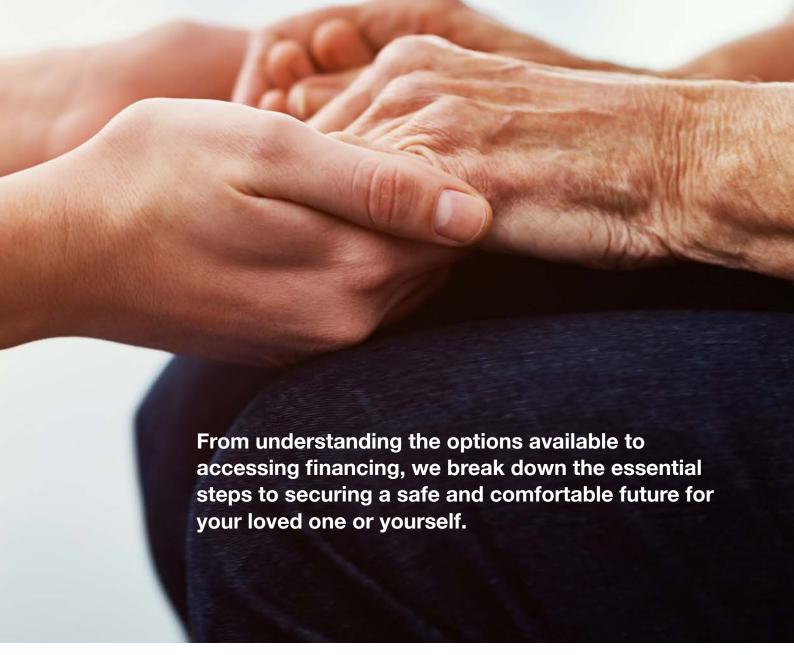
Preparing for Tomorrow: A Practical Guide to Navigating Aged Care in Australia







General Disclaimer: This eBook is intended to provide a general overview of aged care financing in Australia. While every effort has been made to ensure the accuracy of information at the time of publication, this guide does not substitute for professional financial advice.

Everyone's situation is unique, and financial decisions should be made based

Please seek professional advice before making any financial decisions related to aged care. Insurance Advisory Service is not liable for any loss caused, whether due to negligence or otherwise arising from the use of, or reliance on, the

on individual circumstances and in consultation with professional advisors.

information provided directly or indirectly, by use of this guide.

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Introduction: Beginning the Aged Care Journey

Welcome to Insurance Advisory Service's comprehensive guide to understanding and planning for aged care financing in Australia.

Thinking about aged care for yourself or a loved one can be overwhelming. The complexities of the system, coupled with the emotional toll of such a significant life change, makes for a challenging landscape. This guide is designed to help ease that journey.

The importance of planning for aged care cannot be overstated. In Australia, over 1.3 million people receive some form of aged care, a figure set to rise as our population ages. Understanding the aged care system, its costs and funding mechanisms, is therefore crucial for every Australian family.

In this eBook, we aim to provide clear, practical information to help you navigate aged care financing in Australia. It's structured to take you through the process from start to finish, focusing on key financial issues, while also highlighting important aspects of finding quality aged care.

Whether you are reading this guide in preparation for future planning, or because you are currently facing aged care decisions, we hope the information provided will demystify the process and empower you to make informed choices. Each chapter explores a different aspect of aged care, from understanding the system to the means test, the cost of care, financing options, and how to get the right advice.

At Insurance Advisory Service, we have decades of experience guiding families through these major financial decisions. We believe knowledge is power, and with this guide, we aim to equip you with the insights you need. Remember, you don't have to travel this path alone. We are here to support and advise you every step of the way.



Chapter #1 Understanding Aged Care in Australia



As we or our loved ones grow older, planning for aged care becomes a critical aspect of life.

Understanding the nuances of aged care in Australia, and the options that are available to you, is the first step on this journey.

Home Care

Home care is designed for individuals who need some level of assistance but wish to remain living at home. This model prioritises independence and familiarity, recognising that many people feel most comfortable in their own environment. Home care services can be tailored to meet individual needs, ranging from help with household chores to more complex clinical care.

There are four levels of Home Care Packages to help meet different levels of care needs. Level 1 supports people with basic care needs, while Level 4 is designed for people with high-level care needs. Each package provides a different level of funding, allowing access to a range of services including personal care, transport, home maintenance, meal preparation, and health services like physiotherapy and occupational therapy.

Residential Aged Care

For those requiring more extensive, round-the-clock assistance, <u>residential aged</u> <u>care</u>, commonly known as nursing homes, is the next step. Residential aged care facilities provide accommodation and personal care services such as meals, laundry, room cleaning, and social activities. They also offer access to health services including nursing care, physiotherapy, and, if needed, palliative care.

Choosing between home care and residential aged care depends heavily on individual circumstances. Considerations include the level of care required, personal preferences, financial situation, and the availability of informal care from family or friends.

If you're struggling, there are many resources available to help. The Australian Government's My Aged Care website is a valuable starting point, providing detailed information about aged care services, eligibility assessments, and how to access care.

Remember, you can reach out to service providers directly to discuss your needs, ask questions, and request further information. Visiting residential care facilities or meeting with home care providers can give you a better sense of what to expect and help inform your decisions.

Understanding aged care in Australia is a journey. With the right knowledge, you can make informed decisions about your care or the care of a loved one. In the next chapter, we'll discuss one of the most important aspects of aged care – the costs. We'll delve into the financial implications of different types of care, potential out-of-pocket expenses, and available government assistance.

It isn't just about the practicalities. It's also about acknowledging the emotional challenges associated with these decisions. Be patient with yourself and those around you. You're not alone on this journey – and we're here to help.

- My Aged Care Home care packages
- My Aged Care Residential aged care
- Aged Care Guide: Finding an Aged Care Home
- Aged Care Quality and Safety Commission
- Department of Health and Aged Care

Chapter #2 The Cost of Aged Care in Australia



the cost of aged care can be a significant factor when planning for retirement.

With the various options available, it's crucial to understand what expenses you might encounter.

Home Care Costs

Home care is a popular choice for many older Australians as it allows them to remain in their familiar surroundings while receiving necessary support. The costs of home care are often less than residential care and are typically based on an hourly rate for services provided. These costs can include personal care, domestic assistance, transport services, nursing care, and social support activities.

Importantly, government subsidies are available for home care through the Home Care Packages program, but they're means-tested, which we'll explore more in Chapter 3.

Residential Aged Care Costs

For those requiring more comprehensive assistance, residential aged care may be necessary. The costs associated with this care option can be higher due to the 24/7 care provided.

Three types of fees are generally applicable to residential aged care:

- **1. Basic daily fee:** This covers living costs like meals, utilities, and laundry. All residents pay this fee, and it's set at 85% of the single person rate of the basic Age Pension.
- **2. Means-tested care fee:** This additional contribution towards the cost of care is dependent on income and assets. Not everyone will have to pay this fee, and there are yearly and lifetime caps in place to limit these expenses.
- **3. Accommodation costs:** This can be a significant expense and varies greatly depending on factors like location, facility quality, and room type. It can be paid as a lump sum (Refundable Accommodation Deposit), rental-style payments (Daily Accommodation Payment), or a combination of both.

It's important to note that financial assistance is available from the government to cover some or all accommodation costs for those unable to afford them.

Understanding Your Expenses

Ultimately, the cost of aged care will depend on individual circumstances, including the type and level of care required, financial situation, and personal preferences. It's essential to get a clear picture of potential costs, understand what government assistance is available, and plan accordingly.

When considering the cost of aged care, remember that it's an investment in comfort, safety, and wellbeing during a critical phase of life. It's a complex area, and understanding the costs is just the first step. In the next chapter, we'll delve into the aged care means test, a key component in determining government assistance and out-of-pocket costs for aged care services.

- Services Australia Getting Aged Care Services
- My Aged Care Understanding Costs

Chapter #3 The Aged Care Means Test



the cost of aged cave services in Australia is not the same for everyone.

A key factor in determining what you'll pay for care is the Aged Care Means Test.

What is the Aged Care Means Test?

The <u>Aged Care Means Test</u> is an assessment used by the Australian Government to decide how much an individual can afford to contribute to their aged care costs. It takes into account both income and assets.

The test is separated into two parts:

- **1. Income test:** This evaluates the income received by an individual. It may include superannuation pensions, income from financial investments, income from rental properties, and more.
- **2. Assets test:** This evaluates the total value of an individual's assets, which can include their home, cars, investments, and any savings or superannuation funds.

How the Means Test Affects Your Fees

The results of the means test determine what you'll pay for aged care services. For home care, it decides the income-tested care fee you might have to pay, while for residential care, it helps establish the means-tested care fee, accommodation costs, and if you're eligible for government help with these costs.

There are caps on the means-tested care fee to ensure that care remains affordable. You can find out about annual and lifetime caps for <u>Home Care Packages</u> and <u>aged care homes</u> on the <u>My Aged Care website</u>.

The Means Test

Comprehending the means test can be challenging. The Department of Human Services uses specific calculations, and individual circumstances can greatly affect the results.

The good news is, there are ways to make the process more manageable. For instance, it's recommended that individuals complete an <u>income and assets assessment form</u> before starting any aged care services. This allows the government to work out how much one may need to contribute towards the cost of care.

In the end, the means test is about fairness, ensuring that those who can afford to contribute more to their care do so, while those who can't receive the support they need.

Remember, when it comes to aged care, understanding your financial responsibilities and potential costs is a critical step. In the next chapter, we'll delve deeper into the different ways aged care can be financed in Australia.

- Australian Government Department of Health –
 How Much Does Aged Care Cost
- Services Australia Understanding Aged Care Costs
- My Aged Care Assessment

Chapter #4 Financing Aged Care: Strategies and Support



the financial landscape of aged care can be complex but understanding your options can greatly reduce the stress of this process.

Let's look at some strategies and support available to help finance aged care in Australia.

Private Funding

If you have sufficient savings, investments, or income streams, you might choose to fund aged care privately. This can provide more flexibility in care options, but it's important to consider how long these funds need to last and what level of care you might require in the future.

Home Equity

For many, the family home is the most significant asset. If moving into residential care, selling your home could help cover the costs. Alternatively, a reverse mortgage allows you to borrow money using the equity in your home as security. However, this can impact your pension eligibility and should be considered carefully.

Government Assistance

The Australian Government provides substantial funding for aged care services. The Aged Care Funding Instrument (ACFI) assesses the care needs of individuals in residential aged care and allocates funding accordingly. Home care packages are also subsidised, with four levels of funding depending on care needs. However, eligibility for these subsidies is determined through the Aged Care Means Test, as discussed in Chapter 3.

Superannuation and Pensions

Superannuation and pensions can play a role in financing aged care. Depending on your circumstances, you might be able to use these funds to help pay for care services. However, superannuation and pension income can also affect your means-tested fees, so it's important to seek advice before making decisions.

Planning Ahead

Planning ahead is crucial when it comes to aged care financing. Talking to a financial advisor can help you understand your options, develop a strategy, and ensure that you're making the most of the resources available.

Aged care financing can feel overwhelming but remember that support is available. Reach out to professionals, explore your options, and take it one step at a time. Up next, in Chapter 5, we'll delve into some of the common mistakes individuals make when planning for aged care and how to avoid them.

- My Aged Care Financial support and advice
- MoneySmart (ASIC) Financing aged care

Chapter #5 Common Mistakes in Aged Care Planning and How to Avoid Them



While it's normal to feel overwhelmed, understanding common pitfalls can help you better plan for this significant life transition.

Here are some of the common mistakes people make when planning for aged care, and tips on how to avoid them.

Mistake #1: Not Planning Ahead

While it's difficult to contemplate, the need for aged care often comes unexpectedly. Waiting until a health crisis before considering your options can lead to rushed decisions and limited choices.

How to Avoid: Start discussing and planning for potential aged care needs well in advance. Consider the long-term desires, financial resources, and health trajectory for you or your loved one. Early planning allows more time to understand the complexities of the system and to make informed decisions.

Mistake #2: Ignoring the Emotional Aspect

The transition to aged care can be emotionally challenging for all involved. Ignoring these feelings can lead to unnecessary stress and tension.

How to Avoid: Openly discuss feelings and fears with your family, friends, or a trusted professional. Counselling or support groups can also be helpful resources during this time.

Mistake #3: Overlooking the Impact on Pension

Certain financial decisions, like selling a home or accessing superannuation, can affect your pension eligibility and aged care costs.

How to Avoid: Seek advice from a financial adviser specialising in aged care before making major financial decisions. We can help guide you on how to best structure your finances to maximise benefits and minimise potential impacts on your pension and aged care costs.

Mistake #4: Assuming All Aged Care Providers are the Same

Not all aged care providers offer the same quality of care, services or amenities. Simply choosing the first or cheapest option can lead to dissatisfaction.

How to Avoid: Do your research. Visit potential aged care homes, ask questions, and read reviews. Consider factors like location, services, quality of meals, staff, culture, and cost.

Mistake #5: Underestimating the Cost of Aged Care

Aged care can be expensive, and many people underestimate the full cost. This can lead to financial strain and limited care options in the future.

How to Avoid: Develop a realistic understanding of potential aged care costs and how they will be met. A financial adviser can provide valuable insight into the potential costs and how to prepare for them.

Avoiding these common mistakes can lead to a smoother transition into aged care, ensuring that you or your loved ones receive the care needed in a setting that promotes well-being and satisfaction.

- My Aged Care Advocacy services
- Carers Australia
- Aged Care Quality and Safety Commission Finding an aged care service
- MoneySmart (ASIC) Aged care options and costs

Chapter #6

Seeking Professional Guidance: The Role of Aged Care Financial Advisors



Wrapping your head around aged care financing can be difficult, especially when you're also dealing with emotions and stress. But you don't have to go it alone.

Financial advisors specialising in aged care can provide crucial guidance and support throughout this process. Let's explore why you might consider seeking professional advice and what to expect when you do.

Understanding Aged Care Financial Advisors

Aged care financial advisors are professionals who understand the aged care sector, the associated financial implications, and the Australian government's rules and regulations around aged care funding. They can help you map out the most efficient use of your resources to cover the costs of care.

Why Seek Professional Guidance?

- Complexity: Aged care financing involves intricate rules and regulations.
 Without a background in finance or aged care, it can be challenging to make the most effective decisions.
- **2. Customised Strategy:** Everyone's circumstances are unique. A professional can provide a strategy tailored to your financial situation, care needs, and future planning.
- **3. Peace of Mind:** Knowing you have a strategic plan in place can provide peace of mind to you and your family, helping reduce stress during an emotional time.

Choosing a Financial Advisor

When choosing an advisor, look for someone specialising in aged care, has relevant qualifications, a good reputation, and with whom you feel comfortable. Be clear on how they charge for their services and what those charges entail.

What to Expect

When you meet with an aged care financial advisor, you can expect them to assess your financial situation, understand your care needs, and discuss your future goals. They will then develop a financial plan, explain it to you in detail, and guide you through the implementation. Remember, they are there to help you, so ask any questions you might have.

Forging the path to aged care doesn't have to be a solitary journey. Aged care financial advisors can provide invaluable assistance, helping to pave the way for a smoother, less stressful transition to the care you or your loved one needs. Seeking professional advice is often a worthwhile investment when dealing with the complexities of aged care financing.

- Insurance Advisory Service Financial Advice
- MoneySmart (ASIC) Financial Advice and You
- Department of Human Services Financial Information Service

Conclusion: Charting Your Course in Aged Care Financing

Aged cave financing is a complex journey, with many factors to consider and decisions to make. But it doesn't have to be daunting.

By educating yourself, exploring your options, avoiding common mistakes, and seeking professional guidance, you can travel this path with confidence.

The process of funding aged care begins long before the need arises, and a clear understanding of this process is crucial. It's about planning ahead, making informed decisions, and knowing where to turn for help when you need it.

At <u>Insurance Advisory Service</u>, we understand the complexities of aged care financing. We're here to compassionately help you understand these complexities, offering guidance, support, and practical solutions.

We understand that every situation is unique, and we offer tailored advice that respects your individual circumstances. We're passionate about helping you understand your options so that you can make confident decisions about aged care.

We're here to help you navigate the aged care financing journey. Your peace of mind is our priority. Call IAS today for an obligation-free chat on (02) 8268 2900.

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